

**Waste Review Meeting**  
**Public Questions and Comments Received by Sunday 6 December**  
**2015**

**Comment:**

Observations:

- routes seem poorly planned eg two waste lorries trying to go in different directions down the same road at the same time
- vehicles and workers seem to have a lot of "down time" when they're parked up around the district, eg back the shops in Epping and at High Beach
- workers don't seem to be inclined to hurry - moving as slowly as possible carrying as little rubbish as possible often uncaring as to the fact that they are blocking roads
- longer working hours mean roads are blocked by the waste lorries in both the morning and evening rush hours
- drivers routinely leave vehicle cab whilst the engine is running
- overall, this seems a far worse service than that of the previous contractor

*B James*

**Questions:**

- (1) I would like to ask the following;

Is there a protocol regarding how wheeled bins and recycling receptacles are returned once they have been emptied? On our collection day when I walk my daughter to school in the morning the bins are neatly lined up along residents boundaries but when I return in the afternoon after the bins have been emptied they are often bunched up and left blocking pavements. It is not unusual to have to step into the road to get around a blocked path, further complicated by parked vehicles. This is difficult enough with an older child and a dog so I can only imagine how difficult it would be for a parent with a toddler and/or pram or someone with mobility issues. Also, the smaller recycling receptacles such as the blue bins or kerbside caddies can become a tripping hazards when left in the middle of the path especially on darker afternoons. Would the Council or the resident be responsible if there were an accident?

*K Partridge*

- (2) I've noticed that since the contractor has changed, they have been happy to take side waste, empty overfilled black bins, and take items that are clearly garden / food waste / recyclable that are present in and beside black bins in our road. They are clearly recyclable , because free recycling bags are being used for the residual waste, and as the bins / side waste are in clear bags, it is obvious what is in them. The new contractors seem happy to empty the overfilled black bins and remove the side waste too, even though a lot of the waste should be in a green bin, or put out for recycling.

So my question is, have the separation of waste requirements been relaxed please?

*M Shepherd*